

Owl Manor Medical, LLC Web Privacy Policy

Latest Revision: June 2020

Owl Manor Medical, LLC (OMM), including its subsidiaries and Owl Manor Medical Holdings, Inc, has created this privacy statement to demonstrate our commitment to the individual's right to privacy. This policy outlines our personal information handling practices for this Website. This Privacy Statement covers the www.omveterinary.com and www.owlmanormedical.com websites and other sites that reference this Privacy Statement.

Global Privacy Fundamentals. Our privacy practices reflect current global principles and standards on handling personal information. These principles include notice of data use, choice of data use, data access, data integrity, security, onward transfer, and enforcement/oversight. We abide by the privacy laws in the countries where we do business.

Consent. By using this Website, you consent to the collection and use of the information as described here. If we decide to make changes to this Privacy Statement, we will post the changes on this site so that you will always know what information we collect, and how we use it. From time to time, as may be required by applicable law, we may also seek your explicit consent to process certain data and information collected on this website or volunteered by you.

Collection and Processing of Your Personal Data. To serve you better and understand your needs and interests, we collect, export, and use personal information with adequate notice and consent, along with required filings with data protection authorities, when applicable. When you visit our web site, we may record your IP address and use cookies and other Internet technologies (referred to below as Automated Tools and Embedded Web Links) to gather general information about our visitors and their interests. The technologies used and the information collected are described in more detail below.

Use and Purpose of Collected Personal Data. The information we collect to understand your needs and interests helps us deliver a consistent and personalized experience. We will use such information only as described in this Privacy Statement and/or in the way we specify at the time of collection. We will not subsequently change the way your personal data is used without your consent, as required by applicable law.

IP Addresses. We use IP addresses to help diagnose problems, to administer our website, and to gather demographic information. When you visit our site, we recognize only your domain name. We will only gather information related to your visit to our website. We do not track or collect personal information from your visits to other companies or entities.

Automated Tools. In addition to the information you provide, we may also collect information during your visit to our website through automated tools, which include Web beacons, cookies, embedded Web links, and other commonly used information-gathering tools. These tools collect certain standard information that your browser sends to our website such as your browser type and language, access times, and the address of the website from which you arrived at our website.

Embedded Web Links. Emails from us often use links designed to lead you to a relevant area on the Web. The redirection system allows us to change the destination URL of these links, if necessary. In emails, such links may also allow us to determine if you have clicked on a link in

the email, and the information about this interaction may be connected to your personal identity. If you do not want us to collect information about the links you clicked, you can simply choose not to click on the links in an e-mail that we send you.

Sharing Your Personal Data. Any data and information that you volunteer or that is otherwise collected on one of our sites in any one country may be sent electronically to a server for one of these sites in another country. We safeguard your privacy interests around the world by ensuring that our websites adhere to our data protection principles described in this statement.

We may also share such information with business partners, service vendors, authorized third-party agents or contractors in order to provide a requested service or transaction. We only provide these third parties with the minimum amount of personal data necessary to provide the services on our behalf, and the third parties are not permitted to use your personal data except for the limited purpose of completing the requested service or transaction. We do not sell or rent your personal data to third parties for marketing purposes unless you have granted us permission to do so.

We may respond to subpoenas, court orders, or legal process by disclosing your personal data and other related information, if necessary under law. We also may choose to establish or exercise our legal rights or defend against legal claims.

Security of Your Personal Data. We are committed to protecting the personal data you share with us. We use a combination of industry-standard security technologies, procedures, and organizational measures to help protect your personal data from unauthorized access, use or disclosure. We bind our employees to observe your privacy and confidentiality rights.

Links to Other Sites. This site may contain links to other sites. We are not responsible for the privacy practices or the content of other websites.

Choice/Opt-Out. We communicate with users who subscribe to our services via email, and we may also communicate by phone to resolve customer complaints or investigate suspicious transactions. We may use your email address to confirm your opening of an account, to send you notice of payments, to send you information about changes to our products and services, and to send notices and other disclosures as required by law. Generally, users cannot opt out of these communications, but they will be primarily informational in nature rather than promotional.

Data Retention. We will not retain your personal data longer than is necessary to fulfill the purposes for which it was collected or as required by applicable laws or regulations.

Children's Privacy. We do not knowingly collect Personal Data from children under the age of 13. If we learn that we have collected Personal Data on a child under the age of 13, we will delete that data.

Inquiries, Access and Updating Your Personal Data. For any questions, updates, or inquiries, please contact info@owlmanormedical.com for more information.